

## Instructions Setting Up The Chat Starting Page URL Widget

You will need to have the following:

1. A Google Account, so you can host a spreadsheet on your drive account.
2. A Webpage that is hosted on https, so you can host the widget that will send the data to the spreadsheet.
3. An engagement attribute embedded on your website, so you can record the starting URL and pass it through the widget.

Instructions for setting up the spreadsheet:

1. Click on the following link: [spreadsheet](#)
2. Click on File, and then choose Make a copy.
3. In your copy of the spreadsheet, click on Tools, and then script editor.
4. Follow the instructions inside the script to get the script running.
5. When you get to step 4, just take note of what the URL is, I will show you where to paste it soon.

Update the URLWidget.html file:

1. Open the URLWidget.html file and scroll to line 52.
2. Line 52 = //You will need to update the URL below with the URL of your Google Script.
3. You will need to update the URL with the URL from your Google Script.
4. Save the file.
5. Finally, you will need to host this file on a https site.

Create the widget in LiveEngage:

1. Once you are logged into your LiveEngage account click on the night vision button, it is the blue icon next to your user name.
2. Click on the Agent Workspace configuration button.
3. Click on the add new widget button.
4. Past in the URL of your hosted URLWidget.html file.
5. Make sure Manager view mode is not selected.
6. Click Save.

Setup the Marketing Source engagement attribute

1. In your LiveEngage account you will need to get the sample code for the Marketing source engagement attribute.
2. Go to the campaigns tab, click on Data Sources, click on configure next to Visitor Info, and then click on the embed code next to Marketing Source. This will provide you the sample template.
3. You will need to paste this code on your site on every page. It is recommended that it goes in a header template, or another template that will be called on every page.

4. Make a JavaScript variable that will get the current URL. For example: `var x = document.URL`.
5. Update the affiliate variable inside the marking source code to be the variable you made. For example: `"affiliate": x`,
6. Publish your changes.

Once you have completed all of these steps, once you take a chat, your Google Spreadsheet should update with the starting page URL.

Note - This Widget is not supported by LivePerson. This widget should be tested before you make any changes to your Live site. This widget was made as an example of how you can use the WebApp SDK to pass information to another web application.